



Terms and Conditions:

1. The promotion period is from 9 September to 13 October 2024 (both days inclusive, the "Promotion Period").
2. During the entire promotion period, My FESTIVAL members (the "Members") who use the designated electronic payment method to spend HK\$2000 or above in a single transaction from a designated merchant (the "Eligible Tenants") and upload the original transaction receipt and the corresponding transaction proof (the "Eligible Transaction Documents") to the My FESTIVAL Loyalty Programme via Festival Walk mobile app within 7 days of purchase to earn a HK\$100 shopping e-Coupon (the "Reward"). The reward will be **automatically distributed** to "My Rewards" of the member's account upon successful receipt upload and bonus points registration. Late submission will not be accepted under any circumstances.
3. Designated electronic payment method includes credit card, debit card, EPS, UnionPay or Octopus.
4. Eligible Tenants applicable to participating tenants of e-Gift Voucher and e-Coupon, please refer to Festival Walk website for details. <https://www.festivalwalk.com.hk/tc/shopping/?eGV=true>
5. Each member can receive a maximum of one HK\$100 shopping e-Coupon per transaction day during the promotion period with each set of eligible receipt. The number of HK\$100 Shopping e-coupons are limited and available while stocks last.
6. The HK\$100 shopping e-Coupon is valid for 30 days upon issuance. Any unused coupon will be forfeited after expiry and will not be replaced or re-issued.
7. The incomplete or incorrect submissions of receipt will be rejected, and the member will have to resubmit by sending email to myfestival@festivalwalk.com.hk or visit the concierge at LG2 in person within 14 days of the invoice date stated on the machine-printed receipts. The e-coupon will not be re-issued with late application.
8. If we find the member's receipts or payment slips not acceptable because they do not comply with the requirement set out in these terms and conditions, Festival Walk (2011) Limited ("Festival Walk") reserve the right to cancel the e-coupon without prior notice. Members in question shall have no right to object to such an arrangement.
9. Other Terms and Conditions apply to bonus point registration. Please refer to the terms and conditions of My FESTIVAL Loyalty Programme
10. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
11. Members who use a mobile payment app (limited to Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay) must present both original transaction receipt and the corresponding transaction proof (including original Designated Electronic Payment receipt or transaction record on the mobile payment app) for verification for redemption in the Promotion Period.
12. Eligible Tenants do not include the transactions of 24/7 FITNESS, 7-Eleven, Apple Store, Challenger, Jumpin GYM U.S.A. and Nissan Intelligent Hub, the purchase of Festival Walk Gift

Vouchers or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for the reward redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.

13. Photocopied, revised, reprinted or handwritten transaction receipts, reprinted or handwritten electronic payment receipts, cash payment receipts and all outdated transaction receipts or electronic payment receipts are not eligible for this promotion. Transaction receipts from cash advances, internet purchases, mail orders, phone orders and any transaction receipts not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refund will not be accepted in this promotion.
14. Tips are not eligible for redemption and will not be counted towards the spending requirement.
15. Member must present the designated QR code(s) of the e-Coupon(s) on the Festival Walk mobile app before the payment to enjoy the cash discount. Photographs, mobile screenshot, printed or any other format of the e-Coupons' QR codes are not accepted.
16. Each HK\$100 shopping e-Coupon can be used once only. Please refer to the terms and conditions of the coupon.
17. The e-Coupon is not transferable and cannot be redeemed for cash or resold. Any unused balance will be forfeited after expiry and will not be replaced or re-issued.
18. Other Terms and Conditions apply to the e-Coupons. e-Coupons can be used in conjunction with My FESTIVAL e-Gift Vouchers.
19. Staff of Festival Walk and its tenants are not eligible to participate in this promotion.
20. Visuals of related promotional materials (if applicable) are for reference only. Festival Walk accepts no responsibility and no liability for any matter relating to the conditions and quality of products/services provided by the e-Coupons and the respective suppliers.
21. In case of any disputes, Festival Walk and the participating tenants who accept the e-Coupons reserve the right of final decision on all matters.
22. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
23. All Members who participate in this promotion are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the Members will be considered to have forsaken their rights to participate.

條款及細則：

1. 推廣期為 2024 年 9 月 9 日至 10 月 13 日期間（包括首尾兩天，「推廣期」）。
2. 於整個推廣期內，My FESTIVAL 會員（「會員」）於又一城指定商戶（「合資格商戶」）以指定電子貨幣單一消費購物滿港幣 2,000 元或以上，並需於交易日起計七天內上載合資格商戶的機印收據正本及相關之指定電子貨幣付款收據正本（「合資格收據」）至又一城手機應用程式之 My FESTIVAL 會員獎賞計劃登記以賺取積分，港幣\$100 元購物電子優惠券（「獎賞」）會於收據成功上載及積分成功批核後**自動存入會員賬戶**之「我的獎賞」內。逾期上載收據將不被接納。
3. 合資格電子貨幣包括信用卡、扣賬卡、易辦事、銀聯卡或八達通卡。
4. 合資格商戶適用於電子購物禮券及電子優惠券參與商戶，詳情請參閱又一城網站 <https://www.festivalwalk.com.hk/tc/shopping/?eGV=true>
5. 每位會員於推廣期內的每個交易日憑每套合資格的收據，最多只可獲取港幣\$100 元電子優惠券乙次。獎賞數量有限，換完即止。
6. 港幣\$100 元電子優惠券到期日為優惠券發出日起計 30 日。積分逾期使用將視為作廢，恕不補發。
7. 如合資格的收據資料不足或有誤，該登記將會被拒絕。會員如須重新遞交合資格單據，必須於機印發票上的消費日期起計 14 天內電郵至 myfestival@festivalwalk.com.hk 或親臨又一城位於 LG2 樓層的顧客服務處與顧客服務主任聯絡，逾期將視為作廢，恕不補發電子優惠券。
8. 如發現上載的商戶機印收據正本及相關之付款證明不符合活動條款及細則，又一城有權取消已派發的相關電子優惠券而毋須事前通知。會員對此安排不得異議。
9. 積分登記受其他條款及細則限制。詳情請參閱又一城 My FESTIVAL 會員獎賞計劃之條款及細則。
10. 會員本人必須為指定電子貨幣付款方式之簽賬者。又一城（2011）有限公司（「又一城」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。
11. 若會員使用手機付款應用程式（只限支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、Mi Pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式及微信支付）付款時，必須同時出示推廣期內之商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作核實，方可進行換領。
12. 合資格收據並不包括 24/7 FITNESS、7-Eleven、Apple Store、挑戰者、美國冒險樂園及日產「電氣站」之交易、購買又一城購物禮券或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用（包括但不限於金行月供計劃）、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交

易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作獎賞換領，而該交易之餘額將不能辦理換領手續或獲取積分。

13. 是次推廣活動合資格收據並不包括任何影印本、經塗改、重印或手寫商戶收據、重印或手寫電子貨幣付款收據、現金付款之收據，以及所有推廣期以外之商戶收據或電子貨幣付款收據。現金透支、網上購物、郵購、電話訂購、於又一城非按真實交易發出之收據或正在進行取消、索償、退貨或退款等之收據恕不接受。
14. 小費不符合換領資格及不能計算於消費金額之內。
15. 會員須於付款前出示電子優惠券之指定二維碼方可享有關現金折扣優惠，照片、手機屏幕截圖、列印本、影印本或以其他方式展示電子優惠券之二維碼恕不接受。
16. 每張港幣\$100 元購物電子優惠券只限使用乙次。詳情請參閱券內之條款及細則。
17. 電子優惠券不可轉讓、兌換成現金或轉售。電子優惠券逾期使用將視為作廢，恕不補發。
18. 電子優惠券受其他條款及細則限制。詳情請參閱又一城手機應用程式。
19. 又一城及其商戶之職員均不能參加是次推廣活動。
20. 所有圖片只供參考。又一城對以電子優惠券購買或供應商所提供的貨品/服務款式及質素，將不承擔任何法律責任。
21. 如有任何爭議，又一城及接受電子優惠券之商戶將保留最終決定權。
22. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
23. 所有會員須已閱讀、接受並同意遵守是次推廣活動的參加辦法條款及細則，否則作棄權論。